

WORLD SKY GATE_NARITA

NARITA



SHOPPING



DINING

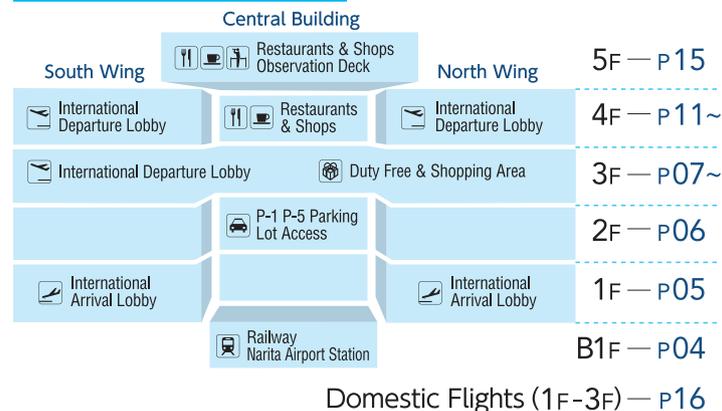


SHOPPING & DINING

AIRPORT MALL

Terminal 1
Terminal 2

Floor Map p04~



Shops and Facilities p17~

Access p25~

Car — P25

Bus or Taxi — P27

Rail — P29

Airlines Guide

Your terminal at Narita Airport will depend on the airline you are traveling with. Please confirm the location of your airline before you arrive at the airport.

Code-Shared flights may use a different terminal. Also, the following information is as of April 1, 2014. As it may differ from the latest information, please confirm with each airline before you arrive at the airport. Regarding airlines not listed herein, please contact the nearby Information counter.

Terminal 1 Narita Airport Station

South Wing	North Wing
<ul style="list-style-type: none"> ■ All Nippon Airways (NH/ANA) ■ Air Japan (NQ/AJX) ■ AIR BUSAN (BX/ABL) ■ Air Canada (AC/ACA) ■ Air China (CA/CCA) ■ Air New Zealand (NZ/ANZ) ■ airberlin (AB/BER) ■ Asiana Airlines (OZ/AAR) ■ Austrian Airlines (OS/AUA) ■ Etihad Airways (EY/ETD) ■ Eva Air (BR/EVA) ■ Jet Airways (9W/JAI) ■ Lufthansa German Airline (LH/DLH) ■ MIAT Mongolian Airlines (OM/MGL) ■ Scandinavian Airlines System (SK/SAS) ■ Shandong Airlines (SC/CDG) 	<ul style="list-style-type: none"> ■ Shenzhen Airlines (ZH/CSZ) ■ Singapore Airlines (SQ/SIA) ■ South African Airways (SA/SAA) ■ Swiss International Air Lines (LX/SWR) ■ TAM Airlines (JJ/TAM) ■ Thai Airways International (TG/THA) ■ Turkish Airlines (TK/THY) ■ United Airlines (UA/UAL) ■ Uzbekistan Airways (HY/UZB) ■ Virgin Australia (VA/VAU)
<p>Domestic</p> <ul style="list-style-type: none"> ■ All Nippon Airways (NH/ANA) ■ IBEX Airlines (FW/IBX) ■ Peach (MM/APJ) 	<ul style="list-style-type: none"> ■ Aeroflot Russian Airlines (SU/AFL) ■ AEROMEXICO (AM/AMX) ■ Air France (AF/AFR) ■ Aircalin (SB/ACI) ■ ALITALIA (AZ/AZA) ■ China Southern Airlines (CZ/CSN) ■ Czech Airlines (OK/CSA) ■ Delta Air Lines (DL/DAL) ■ Garuda Indonesia (GA/GIA) ■ KLM-Royal Dutch Airlines (KL/KLM) ■ Kenya Airways (KQ/KQA) ■ Korean Air (KE/KAL) ■ Vietnam Airlines (VN/HVN) ■ Virgin Atlantic Airways (VS/VIR)

Terminal 2 Airport Terminal 2 Station

<ul style="list-style-type: none"> ■ Japan Airlines (JL/JAL) ■ Air India (AI/AIC) ■ Air Macau (NX/AMU) ■ Air Niugini (PX/ANG) ■ Air Tahiti Nui (TN/THT) ■ American Airlines (AA/AAL) ■ Bangkok Airways (PG/BKP) ■ British Airways (BA/BAW) ■ Cathay Pacific Airways (CX/CPA) ■ Cebu Pacific Air (5J/CEB) ■ China Airlines (CI/CAL) ■ China Eastern Airlines (MU/CES) ■ Eastar Jet (ZE/ESR) 	<ul style="list-style-type: none"> ■ Emirates (EK/UAE) ■ Finnair (AY/FIN) ■ Jeju Air (7C/JJA) ■ Jetstar (JQ/JST) ■ LAN Airlines (LA/LAN) ■ Malaysia Airlines (MH/MAS) ■ Pakistan International Airlines (PK/PIA) ■ Philippine Airlines (PR/PAL) ■ Qantas Airways (QF/QFA) ■ Qatar Airways (QR/QTR) ■ S7 Airlines (S7/SBI) ■ Scoot (TZ/SCO) 	<ul style="list-style-type: none"> ■ SriLankan Airlines (UL/ALK) ■ TransAsia Airways (GE/TNA) ■ US Airways (US/AWE) ■ Vanilla Air (JW/VNL)
<p>Domestic</p> <ul style="list-style-type: none"> ■ Japan Airlines (JL/JAL) ■ Jetstar (GK/JJP) ■ Skymark Airlines (BC/SKY) ■ Spring Airlines Japan** ■ Vanilla Air (JW/VNL) 		

**Operations planned for end of May 2014

Information about each service

Refer to the page below



Currency Exchange P19

[After Passport Control] P23

Banks P18

ATM P19

[After Passport Control] P23



Traveler's Insurance P19

[After Passport Control] P23

Credit Card Member's Lounges P21



Airline Lounges P22

[After Passport Control] P24



Internet Services

Wi-Fi Internet service is available at most areas in Narita Airport. There are also Internet terminals available at various locations throughout the terminals.

※ You may have difficulty connecting in some areas.

Free wireless LAN service

How to connect:

- ① Select the SSID: FreeWiFi-NARITA.
- ② Open your web browser.
- ③ Follow the instructions on the screen.

Network Name (SSID)

FreeWiFi-NARITA

Coin-operated Internet Terminals

various locations ¥100/10 min.



Free Wheelchair and Baby Stroller Rentals

Free wheelchair and baby stroller rentals are available at each Information counter inside the terminals. Please return it to the nearest Information counter after use.

<Lending Area>

Departing passengers: Up to the passport control

Arriving passengers: After the entry procedures area

Information counters are marked by

※ If you require a wheelchair or a stroller up to the boarding gate, please contact your airline.



Lost Item Inquiries

Before Passport Control and after Customs

[Customer Service Center]

☎0476-32-2105

(daily 6:30 - 22:30*)

*For inquiries other than the above times, please call 0476-34-8000.

After Passport Control and before Customs

[Narita Customs Lost & Found]

☎0476-32-6049

(weekdays 8:30-17:00)

General Information

Narita International Airport Information
<http://www.narita-airport.jp/> ☎0476-34-8000



B1F

Railway Narita Airport Station

Central Building



Shops	
[Convenience Stores & Others]	
3	LEOPARD
[Travel Goods & Pharmaceuticals]	
1	LEOPLUS
Service Facilities	
[Medical & Dental Facilities]	
2	Ikeda Dentistry Terminal Clinic
2	Shadan Kokushukai Airport Clinic
[Cellular Phone Rental]	
4	Telecom Square Mobile Center
4	Ubiqi Space
[Shoe and Bag Repair]	
4	Riat!
[ID Photographs]	
5	Shin Tokyo Kuko Shashin/General Photo

- Information Counter
- Restroom
- Multi-function Restroom (Ostomates Toilet)
- Elevator
- Escalator
- Police
- Railway Ticket Sales
- AED
- International Departure
- Domestic Departure

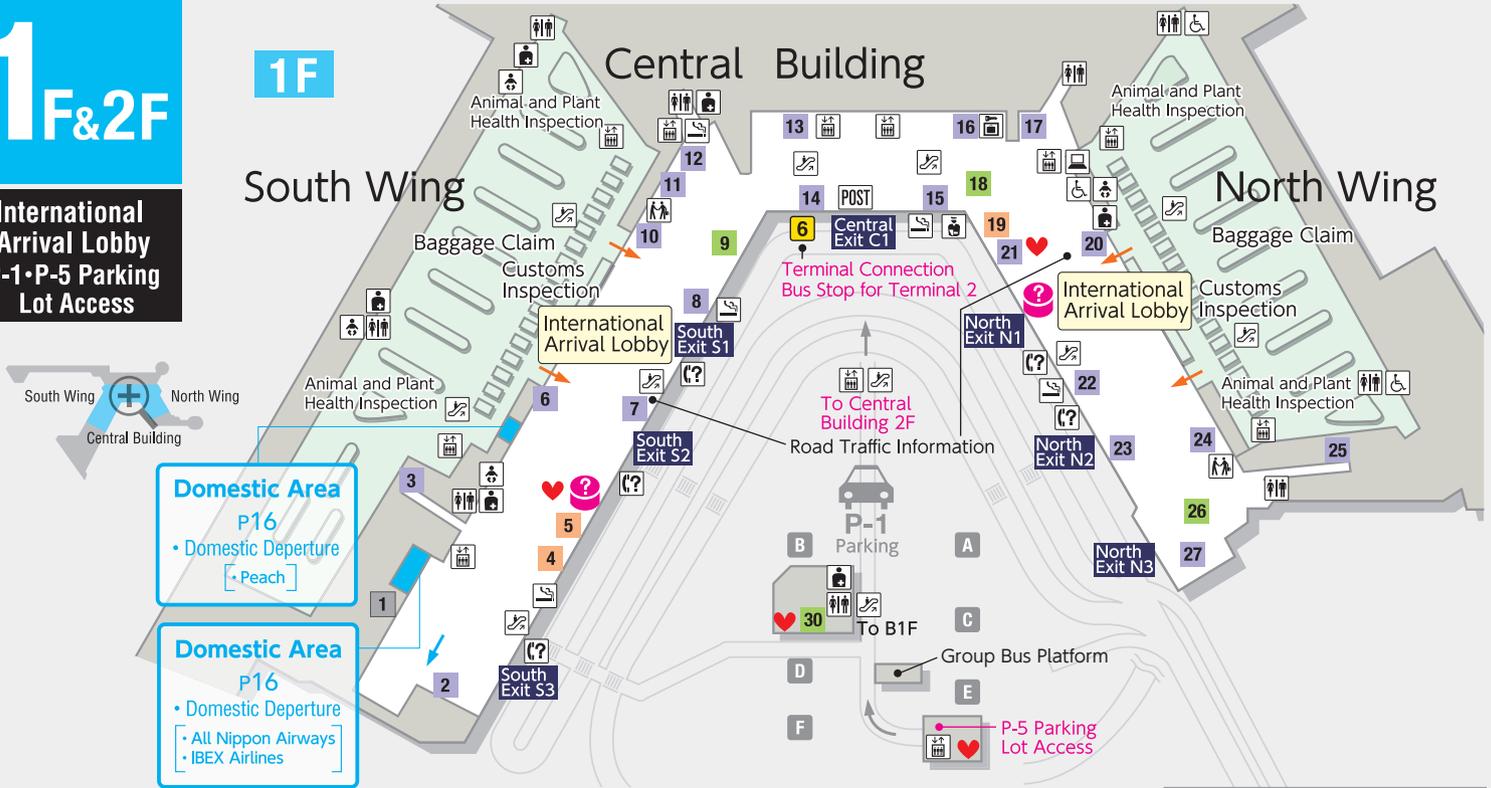
Floor Map

Shops and Facilities

Access

1F & 2F

International Arrival Lobby
P-1・P-5 Parking Lot Access



Domestic Area P16

- Domestic Departure
- Peach

Domestic Area P16

- Domestic Departure
- All Nippon Airways
- IBEX Airlines

Restaurants & Cafes

[Cafes & Light Meals]

- 4 Fresh Juice & Foods
- 5 WeST PaRK CaFE EXPRESS
- 19 café IKKYU

[Shops]

[Books & Magazines]

- 18 BOOK SHOP

[Convenience Stores & Others]

- 9 Leo Shop
- 26 SKY mini
- 30 FUKUTOMI

[Service Facilities]

[Currency Exchange]

- 6 Chiba Bank
- 10 Bank of Tokyo-Mitsubishi UFJ
- 20 Keiyo Bank
- 24 Resona Bank

[ATM]

- 13 Keiyo Bank/JP BANK/AEON BANK
- 13・16 Seven Bank
- 13・20 CITIBANK

[European VAT Refund Service]

- 2 Innova Taxfree Group
- 14 Global Blue

[Baggage Delivery]

- 2・27 GPA
- 2・27 JAL ABC
- 2・27 QL Liner

[Baggage Storage]

- 12 GPA

[Temporary Storage for Bonded Luggage]

- 12 SEINO CUSTOMS CLEARANCE SERVICE

[Cellular Phone Rental]

- 2・27 JAL ABC/QL Liner
- 14 SKY Cellular
- 15 SoftBank Counter/Telecom Square/Mobal/Air's Counter

- 21 GLOBAL Rent-A-Phone
- 23 XCom Global

[Tickets]

- 21 Ticket pia

[Relaxation Facilities]

- 40 Showers 2F
-  Come here to refresh before your flight or after you arrive!

- 41 Raffine 2F

[Rental Lounges]

- 3・25 Rental Lounges (For groups)

[Car Rental]

- 14 Nippon/Orix/Nissan
- 21 Toyota/Times

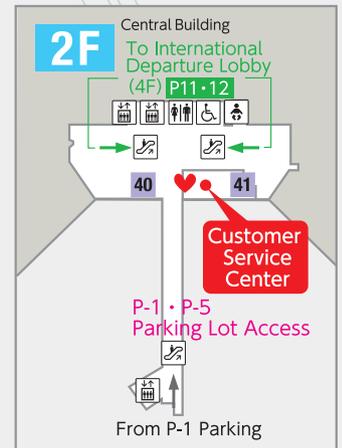
[Others]

- 7・8・22 Railway/Bus Ticket Counters
※ For details, please see page 27.

- 11 Digital Camera Photos Automatic Printing Machine
- 14 Tourist Information
- 15 Hotel Reservations
- 17 Dry Cleaning

Airline Lounges

- 1 ANA ARRIVAL LOUNGE (Domestic Departure/International Arrival Lounges)



- Information Counter
- Restroom
- Multi-function Restroom
- Multi-function Restroom (Ostomates' Toilet)
- Elevator
- Escalator
- Nursery
- Smoking Area
- Coin-operated Internet Terminals
- Coin-operated Lockers
- Intercom
- Police
- Mailbox
- Meeting Point
- AED
- International Departure
- International Arrival
- Domestic Departure

Before Customs

※Free wireless LAN service is available. (SSID: FreeWiFi-NARITA)

3F South

[After Passport Control]

International Departure Lobby
(Boarding Gate)

Duty Free & Shopping Area



The following shops and facilities are available only to travelers who have gone through security. Visitors, and those seeing off or picking up are not allowed access.

Restaurants & Cafes

[Cafes & Light Meals]

- S31 Café Leo
- S34 CAFE & BAR AVION
- S51 Café Leo5

[Japanese Cuisine]

- S36 Sushi Kyotatsu

[Food Court]

- S10 Tokyo Food Bar

Shops

[Books & Magazines]

- S52 Fa-So-La BOOKS

[Travel Goods & Pharmaceuticals]

- S57 Fa-So-La DRUGSTORE No. 5 Satellite

[Electrical Appliances/Foods/Folk Craft]

- S21 Fa-So-La TAX FREE AKIHABARA
- S32 Fa-So-La SOUVENIR No. 4 Satellite
- S38 Fa-So-La SOUVENIR No. 3 Satellite
- S58 Fa-So-La SOUVENIR No. 5 Satellite

- S8 Fa-So-La TAX FREE KAGURA
- S37 TENSHODO
- S54 Fa-So-La ITOEN
- S55 Fa-So-La TAX FREE TOY BOX
- S56 Fa-So-La FUJI-DOLL

- S9 Fa-So-La TAX FREE HARAJUKU

[Fashion]

- S11 ANA DUTY FREE SHOP

- S12 Fa-So-La DUTY FREE South Wing Store **RENEWAL**
- S17 Fa-So-La WATCHES
- S18 Fa-So-La DUTY FREE Cosmetics & Perfumery
- S19 Fa-So-La DUTY FREE Liquor & Tobacco
- S32 Fa-So-La DUTY FREE No. 4 Satellite
- S35 Fa-So-La DUTY FREE No. 3 Satellite **RENEWAL**

[Children's Facilities]

- S33-S60 Kids Park

[Airline Lounges]

- S30 ANA SUITE LOUNGE

- S12 Fa-So-La DUTY FREE South Wing Store **RENEWAL**
- S17 Fa-So-La WATCHES
- S18 Fa-So-La DUTY FREE Cosmetics & Perfumery
- S19 Fa-So-La DUTY FREE Liquor & Tobacco
- S32 Fa-So-La DUTY FREE No. 4 Satellite
- S35 Fa-So-La DUTY FREE No. 3 Satellite **RENEWAL**

- S1 ANA DUTY FREE SHOP MEN (MONTBLANC/TUMI/dunhill)
- S2 Fashion & Luxury (SWAROVSKI/LACOSTE/FURLA/Folli Folie)
- S3 LOEWE
- S4 BURBERRY
- S5 COACH
- S6 BVLGARI
- S7 Cartier
- S14 HERMÈS
- S15 Salvatore Ferragamo
- S16 TIFFANY & CO.

- S30 ANA LOUNGE
- S39 United Club
- S39 United Global First Lounge
- S50 ANA SUITE LOUNGE
- S50 ANA LOUNGE

- S13 Seven Bank

[Traveler's Insurance]

- S40-S59 Automatic Policy Sales Terminal

[Currency Exchange]

- S20-S53 GPA

[ATM]

- S13 Seven Bank

[Children's Facilities]

- S33-S60 Kids Park

[Airline Lounges]

- S30 ANA SUITE LOUNGE

[Traveler's Insurance]

- S40-S59 Automatic Policy Sales Terminal

[Currency Exchange]

- S20-S53 GPA

[ATM]

- S13 Seven Bank

[Children's Facilities]

- S33-S60 Kids Park

[Airline Lounges]

- S30 ANA SUITE LOUNGE



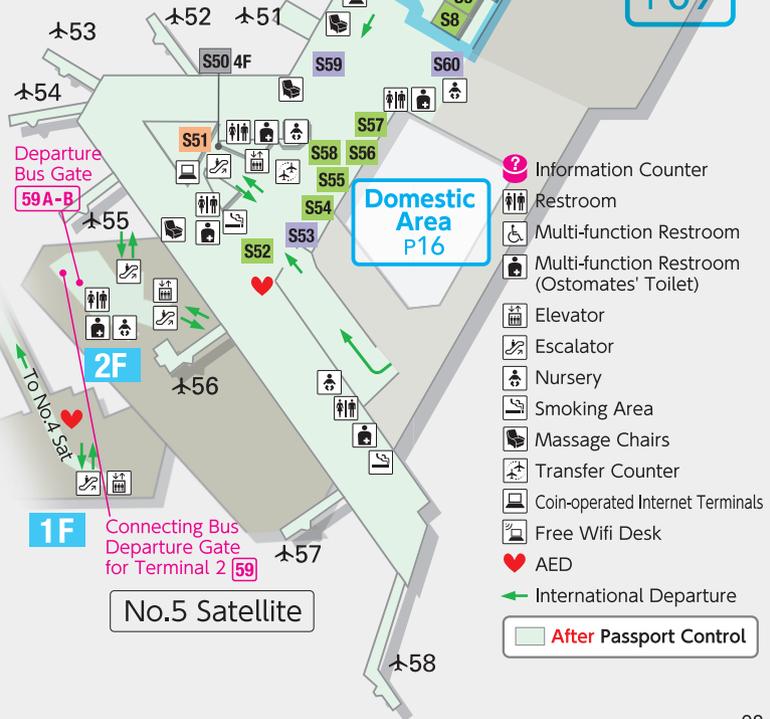
narita | nakamise



The largest airport duty free shop and brand mall in the country.

South Wing

- S30 ANA LOUNGE
- S39 United Club
- S39 United Global First Lounge
- S50 ANA SUITE LOUNGE
- S50 ANA LOUNGE



*Free wireless LAN service is available. (SSID: FreeWIFI-NARITA)

3F

Central & North

[After Passport Control]

International Departure Lobby
(Boarding Gate)

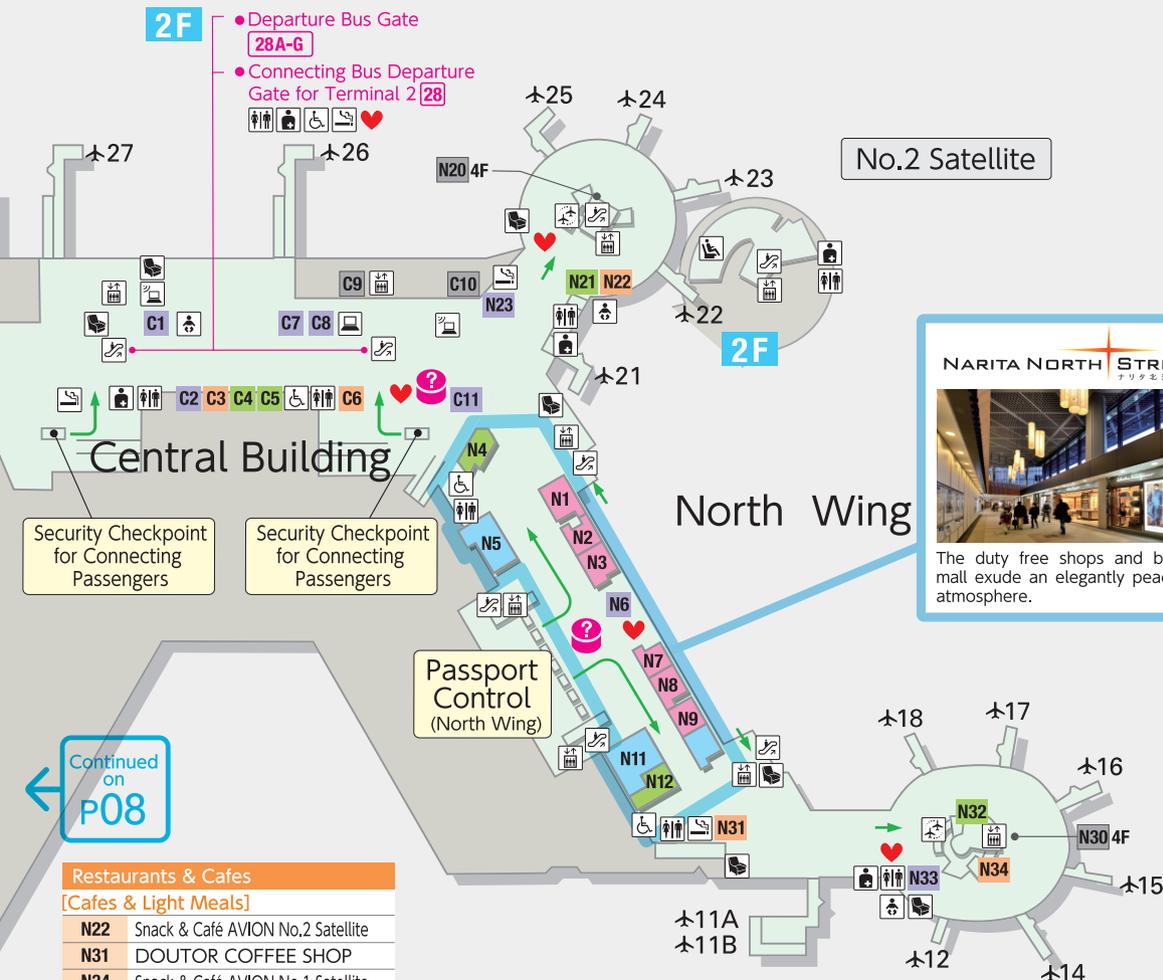
Duty Free & Shopping Area



The following shops and facilities are available only to travelers who have gone through security. Visitors, and those seeing off or picking up are not allowed access.



The duty free shops and brand mall exude an elegantly peaceful atmosphere.



Security Checkpoint for Connecting Passengers

Security Checkpoint for Connecting Passengers

Passport Control (North Wing)

No.2 Satellite

No.1 Satellite

Continued on P08

- Restaurants & Cafes**
- [Cafes & Light Meals]
 - N22 Snack & Café AVION No.2 Satellite
 - N31 DOUTOR COFFEE SHOP
 - N34 Snack & Café AVION No.1 Satellite
- [Fast Food]
 - C6 McDonald's
- [Japanese Cuisine]
 - C3 My Favorite Japanese Foods TATSU
- Shops**
- [Books & Magazines]
 - C5 KAIZOSHA Bookstore
- [Travel Goods & Pharmaceuticals]
 - N21 Fa-So-La DRUGSTORE No. 2 Satellite
- [Electrical Appliances/Foods/Folk Craft]
 - N4 Fa-So-La TAX FREE ASAKUSA
 - N12 Fa-So-La SOUVENIR KOTOBUKI
- [Souvenirs & Misc. Goods]
 - C4 Nippon Origami Museum
 - N32 GATE WAY No. 1 Satellite

- Duty Free Shops**
 - N5 JAPAN DUTY FREE NORTH 2
 - N11 JAPAN DUTY FREE NORTH 1
- Brand Boutiques**
 - N1 HERMÈS
 - N2 BVLGARI
 - N3 Salvatore Ferragamo
 - N7 CHANEL
 - N8 Chloé
 - N9 MONTBLANC
- Service Facilities**
 - [Currency Exchange]
 - C11 Mizuho Bank
 - [ATM]
 - N6 Seven Bank
 - [Traveler's Insurance]
 - N23·N33 Automatic Policy Sales Terminal

- [Relaxation Facilities]**
 - C2 Dayrooms & Showers

Please enjoy the use of the showers and nap rooms when connecting to international flights or before boarding.
 - C7 Raffine
 - [Oxygen Bar]
 - C8 Oxygen Lounge JUKO
 - [Children's Facilities]
 - C1 Children's Playroom
 - Airline Lounges**
 - C9 THE CLUBHOUSE (Virgin Atlantic Airways)
 - C10 KAL LOUNGE (Korean Air)
 - N20·N30 DELTA Sky Club

- Information Counter
- Restroom
- Multi-function Restroom
- Multi-function Restroom (Ostomates' Toilet)
- Elevator
- Escalator
- Nursery
- Smoking Area
- Reclining Seats
- Massage Chairs
- Transfer Counter
- Coin-operated Internet Terminals
- Free Wifi Desk
- AED
- International Departure
- After Passport Control

*Free wireless LAN service is available. (SSID: FreeWiFi-NARITA)

Floor Map

Shops and Facilities

Access

4F

International Departure Lobby
(Check-in Counter)

South Wing

North Wing

Central Building

AIRPORT MALL
For shopping and dining,
head towards the airport mall.
P13~P14

International Departure Gate

Check-in Counter

Central Exit C1

North Exit N1

North Exit N2

North Exit N3

North Exit N4

South Exit S1

South Exit S2

South Exit S3

South Exit S4

SKY GATE VISION

Glass Tower

Restaurants & Cafes	
[Cafes & Light Meals]	
110	TULLY'S COFFEE South Wing Store
120	SUBWAY
137	GINZA LION
139	TULLY'S COFFEE North Wing Store
Shops	
[Convenience Stores & Others]	
116	Fa-So-La NEWS
[Travel Goods & Pharmaceuticals]	
111	Fa-So-La DRUGSTORE South Wing Store
[Souvenirs & Misc. Goods]	
135	Predeparture Gift Order Service
140	ASD KUKOUSENMONDAITEN
Service Facilities	
[Currency Exchange]	
113	Sumitomo Mitsui Banking Corporation

115-138	GPA
118	Chiba Kogyo Bank
133	Bank of Tokyo-Mitsubishi UFJ
134	Mizuho Bank
[ATM]	
112	Sumitomo Mitsui Banking Corporation
118	CITIBANK/Shinsei Bank/ Tokyo Star Bank/Chiba Bank
133	JP BANK/AEON BANK
134	Mizuho Bank/AEON BANK
[Credit Card Service Counters]	
112	Member Service Desk (JTB Travel Card/JCB)
[Traveler's Insurance]	
113	Tokio Marine & Nichido/ SOMPO JAPAN
115	Tokio Marine & Nichido/ Mitsui Sumitomo Insurance/JI
118	AIU
133	Tokio Marine & Nichido

134	Mitsui Sumitomo Insurance/ AIU/ace insurance
[Baggage Delivery]	
114-142	GPA
114-142	JAL ABC
114-142	QL Liner
[Baggage Wrapping]	
117	wRapper RAPI
[Cellular Phone Rental]	
112	SKY Cellular
114-142	JAL ABC/QL Liner
118-132	Telecom Square
132	Ubiqi Space/XCom Global
[Rental Lounges]	
119-130 136	Rental Lounges (For groups)
[POST] There is no post box in the area after embarkation procedures. However, the information counter there will be able to handle postcards.	

- Information Counter
- Restroom
- Multi-function Restroom
- Multi-function Restroom (Ostomates' Toilet)
- Elevator
- Escalator
- Nursery
- Smoking Area
- Massage Chairs
- Meeting Point
- Coin-operated Internet Terminals
- Coin-operated Lockers
- Intercom
- Police
- Mailbox
- AED
- International Departure

*Free wireless LAN service is available. (SSID: FreeWiFi-NARITA)

Floor Map

Shops and Facilities

Access

Restaurants & Shops



AIRPORT MALL Renovation work announcement

Due to renovations, the actual stores may differ and this area may experience partial closures. For more information please refer to the information board on site.

Many new stores will be opening soon. Please keep an eye out!



※Building Information as of April 1st.

South Wing P11

North Wing P12

Seasonal Store
Stomp Stamp
※Until Late April, 2014

Restaurants & Cafes	
[Cafes & Light Meals]	
39	BAGEL & BAGEL
40	Soup Stock Tokyo
44	STARBUCKS COFFEE
[Fast Food]	
45	McDonald's
[Japanese Cuisine]	
2	NANOSATO
5	SHINSHU ORAGASOBA
6	TSUKIJI SUSHI-IWA
10	KEISEI YUZEN
37	Dashichazuke EN
[Western Cuisine]	
1	ROYAL COFFEE SHOP
7	Jewel
8	Gourmet
[Chinese & Ethnic Cuisine]	
3	TANG DYNASTY TO-SHO-MEN
4	SEIYOKEN
9	EBISUTEI

Shops	
[Books & Magazines]	
13	TSUTAYA
29	AOYAMA BOOK CENTER
[Travel Goods & Pharmaceuticals]	
17	DRUG STORE OMORI
30	KEY POINT
[Souvenirs & Misc. Goods]	
14	Fa-So-La GIFT SHOP South Wing Store
18	FOODS SHOP OMORI
19	CHIBA TRADE CENTER
21	FUJIDOLL
22	Japanese souvenir shop Sakura
24	TOKYO SHOKUJIN KAN
26	SATSUMAYA OKUTANI
27	Kyoto Craft Mart
31	Fa-So-La ITOEN
36	GINZA AKEBONO
[Fashion]	
16	UNIQLO
20	LAPAX

32	EXPRESS GLASS
33	MUJI to GO
34	graniph
42	Stomp Stamp
43	B JIRUSHI YOSHIDA (BEAMS × PORTER)
[Cosmetics/Watches]	
25	cosmetics makanai
35	TICTAC
Service Facilities	
[Banks]	
41	Bank of Tokyo-Mitsubishi UFJ
[ATM]	
41	Bank of Tokyo-Mitsubishi UFJ
[Postal Service]	
46	Post Office Counter

[Barber Shops & Beauty Salons]	
15	Nail Quick
[Cellular Phone Rental]	
47	DoCoMo World Counter Narita 1
48	KDDI Counter
[Portable DVD Player Rental]	
13	TSUTAYA
POST There is no post box in the area after embarkation procedures. However, the information counter there will be able to handle postcards.	

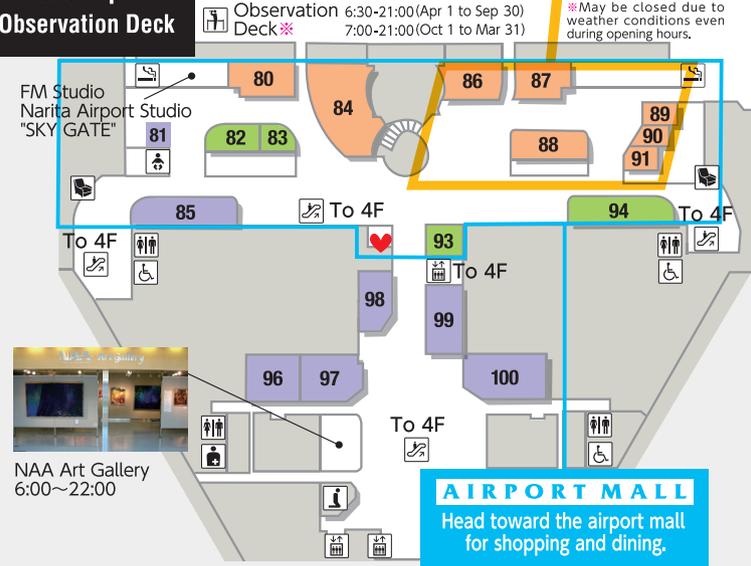
- Restroom
- Multi-function Restroom
- Multi-function Restroom (Ostomates Toilet)
- Elevator
- Escalator
- Nursery
- Smoking Area
- Mailbox
- AED

※Free wireless LAN service is available. (SSID: FreeWIFI-NARITA)



SKY FOOD COURT

Restaurants & Shops Observation Deck



NAA Art Gallery
6:00~22:00

AIRPORT MALL
Head toward the airport mall for shopping and dining.

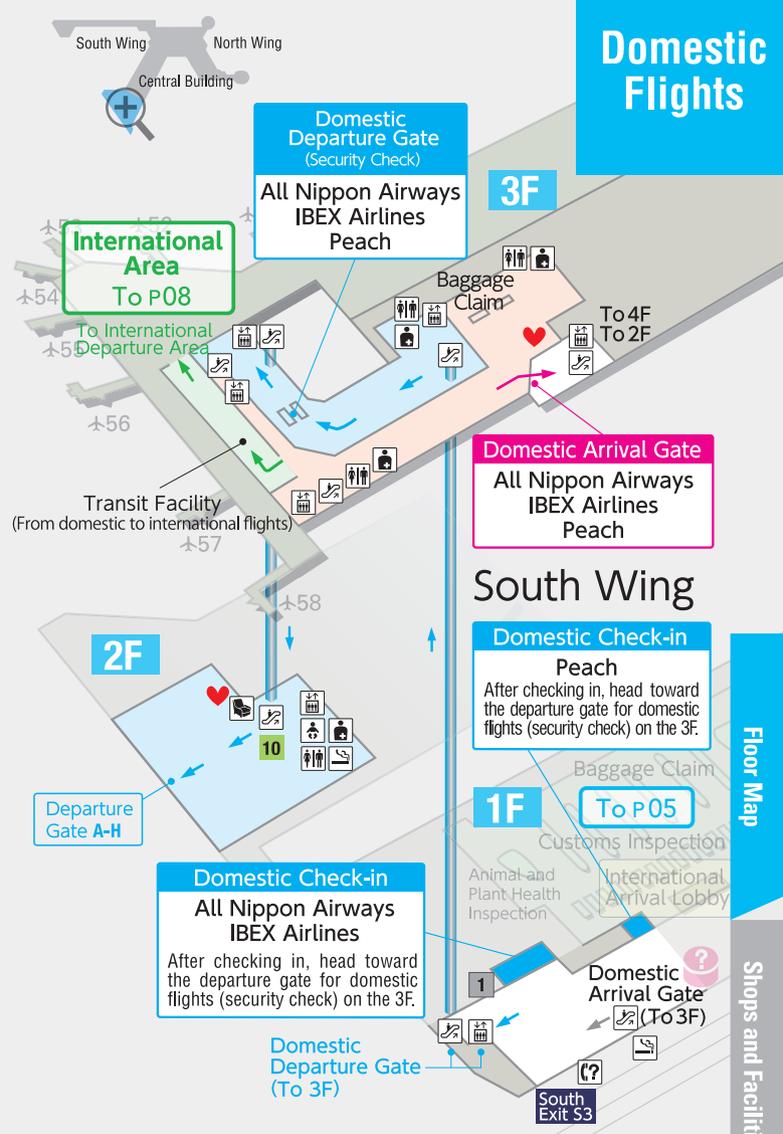
Restaurants & Cafes	
[Japanese Cuisine]	
80	KAISEN MISAKIKO
87	JITSUEN TEUCHI UDON KINEYA
89	Williams
90	SKY KITCHEN
[Western Cuisine]	
84	FUJIYA
86	Yomenya Goemon
[Chinese & Ethnic Cuisine]	
88	Thai Restaurant Jai Thai
91	ramen kagetsu arashi
Shops	
[Convenience Stores & Others]	
94	LAWSON
[Souvenirs & Misc. Goods]	
82	KUMU
83	FUKUJUEN
93	Biplane

Service Facilities	
[Barber Shops & Beauty Salons]	
85	Hair Salon Kings
[Rental Lounges]	
98・99	Rental Lounges (For groups)
100	Group Reception/Traveler's Lounge Raurants (For individuals)
[Credit Card Members' Lounges]	
96	IASS Executive Lounge 1
97	Business & Travel Support Center (T.E.I Lounge)
[Internet Facilities & Cellular Phone Rental]	
97	Business & Travel Support Center (T.E.I Lounge)
[ID Photographs]	
81	Passport Photo Booth

- Restroom
- Escalator
- Observation Deck
- Multi-function Restroom
- Nursery
- Prayer Room
- Multi-function Restroom (Ostomates' Toilet)
- Smoking Area
- AED
- Elevator
- Massage Chairs

*Free wireless LAN service is available. (SSID: FreeWiFi-NARITA)

Domestic Flights



[Before Domestic Check-in]

Airline Lounges	
1	ANA ARRIVAL LOUNGE (Domestic Departure/ International Arrival Lounges)

- Restroom
- Multi-function Restroom (Ostomates' Toilet)
- Elevator
- Escalator
- Nursery
- Smoking Area
- Massage Chairs
- AED
- Domestic Departure
- Domestic Arrival
- International Departure

[After Domestic Check-in]

These shops are only accessible to passengers who have completed domestic flight departure procedures. Not available for use by those on tours and those picking up or dropping off passengers.

Shops	
10	ANA FESTA Domestic Gate Shop

- Souvenirs & Misc. Goods
- Domestic Departure
- Domestic Arrival
- International Departure

- Terms and conditions for using credit cards and electronic money may differ for each store/facility.
- Store hours are subject to change.
- Liquid substances in carry-on luggage are restricted on international flights.

★ Clear, plastic, zip-top bags for carry-on liquid items available at these stores.

L.O. = Last Order



Narita International
Airport
Official Website

[Before Passport Control]

Restaurants & Cafes

[Cafes & Light Meals]	Location	Store hours	Phone number
Fresh Juice & Foods	1F 4 ▶P05	7:00~L.O.21:00	☎0476-33-2900
WeST PARK CaFE EXPRESS	1F 5 ▶P05	7:00~L.O.21:30	☎0476-33-2901
café IKKYU	1F 19 ▶P06	7:00~L.O.20:30	☎0476-30-2151
BAGEL & BAGEL	4F 39 ▶P13	7:30~L.O.21:00	☎0476-32-8282
Soup Stock Tokyo (Soup specialty restaurant)	4F 40 ▶P13	8:00~L.O.20:30	☎0476-33-0555
STARBUCKS COFFEE	4F 44 ▶P14	7:00~L.O.21:00	☎0476-33-5005
TULLY'S COFFEE South Wing Store	4F 110 ▶P11	7:00~L.O.21:00	☎0476-33-2914
SUBWAY (Sandwiches & Cafe)	4F 120 ▶P11	7:00~L.O.21:00	☎0476-32-1050
GINZA LION (Beer & Cafe)	4F 137 ▶P12	7:00~L.O.20:30	☎0476-32-5767
TULLY'S COFFEE North Wing Store	4F 139 ▶P12	7:00~L.O.20:00	☎0476-33-5777

[Fast Food]

McDonald's	4F 45 ▶P14	7:00~L.O.19:55	☎0476-30-3521
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[Japanese Cuisine]

NANOSATO (Tempura & Rice bowl)	4F 2 ▶P13	7:00~L.O.20:00	☎0476-32-4886
SHINSHU ORAGASOBA	4F 5 ▶P13	7:30~L.O.20:00	☎0476-32-7576
TSUKIJI SUSHI-IWA	4F 6 ▶P13	8:00~L.O.20:00	☎0476-32-5797
KEISEI YUZEN	4F 10 ▶P14	7:00~L.O.20:45	☎0476-32-5905
Dashichazuke EN	4F 37 ▶P13	7:30~L.O.20:30	☎0476-33-1796
KAISEN MISAKIKO (Kaiten sushi)	5F 80 ▶P15	9:00~L.O.19:30	☎0476-33-5022
JITSUEN TEUCHI UDON KINEYA	5F 87 ▶P15	9:00~L.O.20:00	☎0476-32-7877
Williams (Pork cutlet & Curry)	5F 89 ▶P15	8:00~L.O.20:00	☎0476-32-5970
SKY KITCHEN (Rice bowl & Soba)	5F 90 ▶P15	7:30~L.O.19:30	☎0476-32-8752

[Western Cuisine]

ROYAL COFFEE SHOP (Family dining restaurant)	4F 1 ▶P13	7:00~L.O.20:00	☎0476-32-5983
Jewel (Pasta)	4F 7 ▶P14	7:30~L.O.20:00	☎0476-32-8570
Gourmet (Sandwich & Curry)	4F 8 ▶P14	7:30~L.O.20:00	☎0476-32-5747
FUJIYA	5F 84 ▶P15	7:00~L.O.20:15	☎0476-32-5951
Yomenya Goemon	5F 86 ▶P15	9:00~L.O.20:00	☎0476-32-5878

[Chinese & Ethnic Cuisine]

TANG DYNASTY TO-SHO-MEN	4F 3 ▶P13	8:30~L.O.20:15	☎0476-33-5533
SEIYOKEN (Chinese)	4F 4 ▶P13	7:30~L.O.20:00	☎0476-32-5965
EBISUTEI (Ramen noodles)	4F 9 ▶P14	8:00~L.O.20:00	☎0476-32-8673
Thai Restaurant Jai Thai	5F 88 ▶P15	10:00~L.O.20:00	☎0476-32-9191
ramen kagetsu arashi	5F 91 ▶P15	8:00~L.O.20:30	☎0476-33-5920

Shops

[Books & Magazines]	Location	Store hours	Phone number
BOOK SHOP	1F 18 ▶P06	7:30~20:30	☎0476-32-8460
TSUTAYA	4F 13 ▶P13	7:00~21:00	☎0120-191-624
AOYAMA BOOK CENTER	4F 29 ▶P14	8:00~20:00	☎0476-32-8550

[Convenience Stores & Others]

LEOPARD (Copy & Fax Services) ★	B1F 3 ▶P04	7:00~21:00	☎0476-32-8659
Leo Shop ★	1F 9 ▶P05	7:00~21:30	☎0476-33-2101
SKY mini	1F 26 ▶P06	7:00~21:30	☎0476-32-8650
FUKUTOMI	1F 30 ▶P06	10:00~18:00	☎0476-32-8530
Fa-So-La NEWS ★	4F 116 ▶P11	7:00~20:00	☎0120-191-624
LAWSON (Copy Service) ★	5F 94 ▶P15	6:00~23:00	☎0476-32-6815

[Travel Goods & Pharmaceuticals]

LEOPLUS ★	B1F 1 ▶P04	7:30~20:00	☎0476-32-6489
DRUG STORE OMORI ★	4F 17 ▶P13	7:00~20:00	☎0476-32-5910
KEY POINT (Travel goods & Medical products) ★	4F 30 ▶P14	7:00~21:00	☎0476-32-8687

Fa-So-La DRUGSTORE South Wing Store ★	4F 111 ▶P11	7:00~20:30	☎0120-191-624
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[Souvenirs & Misc. Goods]

Fa-So-La GIFT SHOP South Wing Store (Local products of Japan) ★	4F 14 ▶P13	7:00~20:00	☎0120-191-624
FOODS SHOP OMORI (Food) ★	4F 18 ▶P13	7:00~20:00	☎0476-32-5999
CHIBA TRADE CENTER (Japanese Folk Art Accessories) ★	4F 19 ▶P13	7:30~20:30	☎0476-30-3234
FUJI-DOLL (Local products of Japan)	4F 21 ▶P13	7:30~20:30	☎0476-32-7327
Japanese souvenir shop Sakura (Food, Japanese confectionary, folk crafts) ★	4F 22 ▶P13	7:30~20:30	☎0476-32-8082
TOKYO SHOKUJIN KAN (Confectionary)	4F 24 ▶P14	7:30~20:30	☎0476-32-5583
SATSUMAYA OKUTANI (Traditional crafts)	4F 26 ▶P14	7:30~20:30	☎0476-32-8646
Kyoto Craft Mart (Traditional crafts)	4F 27 ▶P14	7:30~20:30	☎0476-32-5980
Fa-So-La ITOEN (Japanese tea & traditional folk craft) ★	4F 31 ▶P14	7:30~20:30	☎0120-191-624
GINZA AKEBONO (Specializing in rice crackers)	4F 36 ▶P13	7:30~20:30	☎0476-33-5858
Predeparture Gift Order Service	4F 135 ▶P12	7:00~20:00	☎0120-988-275
ASD KUKOUSENMONDAITEN (Travel Kiosk) ★	4F 140 ▶P12	7:00~21:00	☎0476-32-5930
KUMU (Gifts)	5F 82 ▶P15	8:30~19:30	☎0476-32-8640
FUKUJUEN (Japanese tea)	5F 83 ▶P15	8:00~20:00	☎0476-32-7527
Biplane (Museum shop)	5F 93 ▶P15	8:00~20:00	☎0476-32-6109

[Fashion]

UNIQLO	4F 16 ▶P13	7:30~20:00	☎0120-191-624
LAPAX (Bags) ★	4F 20 ▶P13	7:30~20:30	☎0476-30-3122
EXPRESS GLASS (Glasses & Sunglasses)	4F 32 ▶P14	8:00~L.O.19:00	☎0476-33-2955
MUJI to GO (Fashion accessories & Travel goods) ★	4F 33 ▶P14	7:00~20:00	☎0476-30-3585
graniph (T-shirt specialty shop)	4F 34 ▶P14	8:00~20:00	☎0476-33-5778

Seasonal Store *Until Late April, 2014

Stomp Stamp (Children's wear (baby and children's), accessories)	4F 42 ▶P14	8:00~20:00	☎0476-32-9810
B JURUSHI YOSHIDA (BEAMS X PORTER) (Bags & Misc. goods)	4F 43 ▶P14	8:00~20:00	☎0476-32-6226

[Cosmetics/Watches]

cosmetics makanai	4F 25 ▶P14	8:00~20:00	☎0476-32-8180
TiCTAC (Watches)	4F 35 ▶P14	8:00~20:00	☎0476-32-7145

Service facilities

[Banks]	Location	Store hours
Bank of Tokyo-Mitsubishi UFJ	4F 41 ▶P13	Reg. business hours 9:00-15:00(closed Sat/Sun/Hol) Currency Exchange 9:00-18:00(daily)

[Currency Exchange]

Chiba Bank	1F 6 ▶P05	(Early shift)6:30~19:00 (Late shift)12:00~23:00 *The adjoining exchange counters will operate alternately during late and early shifts.
Bank of Tokyo-Mitsubishi UFJ	1F 10 ▶P05	
Keiyo Bank	1F 20 ▶P06	(Early shift)6:30~19:00 (Late shift)12:00~23:00 *The adjoining exchange counters will operate alternately during late and early shifts.
Resona Bank	1F 24 ▶P06	
Sumitomo Mitsui Banking Corporation	4F 113 ▶P11	(Early shift)7:00~18:00 (Late shift)8:00~22:00 *The adjoining exchange counters will operate alternately during late and early shifts.
Chiba Kogyo Bank	4F 118 ▶P11	
GPA	4F 115 ▶P11 4F 138 ▶P12	7:30~20:30 7:30~20:00
Bank of Tokyo-Mitsubishi UFJ	4F 133 ▶P12	(Early shift)7:00~18:00 (Late shift)8:00~22:00 *The adjoining exchange counters will operate alternately during late and early shifts.
Mizuho Bank	4F 134 ▶P12	

[ATM]

Keiyo Bank	1F 13 ▶P06	8:00~21:00
JP BANK	1F 13 ▶P06	7:00~21:00 (weekdays) 8:00~21:00 (Sat/Sun/Hol)
AEON BANK	1F 13 ▶P06	
Seven Bank	1F 13 ▶P06 1F 16 ▶P06	
CITIBANK	1F 13 ▶P06 1F 20 ▶P06	
Bank of Tokyo-Mitsubishi UFJ	4F 41 ▶P13	7:00~23:00 (weekdays) 7:00~21:00 (Sat/Sun/Hol)
Sumitomo Mitsui Banking Corporation	4F 112 ▶P11	8:00~23:00 (Mon-Sat) 8:00~21:00 (Sun)
CITIBANK	4F 118 ▶P11	
Shinsei Bank	4F 118 ▶P11	
Tokyo Star Bank	4F 118 ▶P11	8:00~23:00
Chiba Bank	4F 118 ▶P11	8:00~21:00 (Mon-Sat/Hol) 8:00~19:00 (Sun)
JP BANK	4F 133 ▶P12	7:00~21:00 (weekdays) 8:00~21:00 (Sat/Sun/Hol)
AEON BANK	4F 133 ▶P12 4F 134 ▶P12	
Mizuho Bank	4F 134 ▶P12	7:00~23:00 (Mon) / 6:00~23:00 (Tue-Fri) 6:00~22:00 (Sat) / 8:00~21:00 (Sun)

[European VAT Refund Service]

Innova Taxfree Group	1F 2 ▶P05	6:30~last flight
Global Blue	1F 14 ▶P06	7:00~21:00

[Credit Card Service Counters]

Member Service Desk (JTB Travel Card/JCB)	4F 112 ▶P11	8:00~20:30
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[Traveler's Insurance]

Tokio Marine & Nichido/SOMPO JAPAN	4F 113 ▶P11	7:00~21:00
Tokio Marine & Nichido/Mitsui Sumitomo Insurance/JI	4F 115 ▶P11	7:00~20:00
AIU	4F 118 ▶P11	7:00~21:00
Tokio Marine & Nichido	4F 133 ▶P12	7:00~21:00
Mitsui Sumitomo Insurance/AIU/ace insurance	4F 134 ▶P12	7:00~21:00

[Postal Service]

Post Office Counter	4F 46 ▶P14	8:30~20:00
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[Baggage Delivery]

GPA (Yamato)	1F 2 ▶P05 1F 27 ▶P06	6:30~last flight 7:00~last flight
JAL ABC	1F 2 ▶P05 1F 27 ▶P06	6:00~last flight
QL Liner (KTC/Sagawa)	1F 2 ▶P05 1F 27 ▶P06	6:30~last flight
GPA (Yamato)	4F 114 ▶P11 4F 142 ▶P12	7:00~last flight
JAL ABC	4F 114 ▶P11 4F 142 ▶P12	7:00~last flight
QL Liner (KTC/Sagawa)	4F 114 ▶P11 4F 142 ▶P12	6:30~last flight

[Baggage Storage]

GPA	1F 12 ▶P05	6:30~22:00
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[Temporary Storage for Bonded Luggage]

SEINO CUSTOMS CLEARANCE SERVICE	1F 12 ▶P05	6:30~last flight
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[Coin-operated Lockers]

Coin-operated Lockers	1F  ▶P06 4F  ▶P11・12	From ¥300/use/day (max. 8 days)
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[Baggage Wrapping]

wRapper RAPI	4F 117 ▶P11	8:00~20:00
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[Medical & Dental Facilities]

			Phone number
Ikeda Dentistry Terminal Clinic (closed Sat/Sun/Hol.)	B1F 2 ▶P04	10:00~final check-in12:30 14:00~final check-in17:30	☎0476-32-8753
Shadan Kokushukai Airport Clinic (closed Sat/Sun/Hol.)	B1F 2 ▶P04	9:00~final check-in11:30 13:30~final check-in16:30	☎0476-32-8877

[Barber Shops & Beauty Salons]

Nail Quick	4F 15 ▶P13	10:00~20:00	☎0476-33-8335
Hair Salon Kings	5F 85 ▶P15	9:00~19:00	☎0476-32-9381

[Cellular Phone Rental]

Telecom Square Mobile Center	B1F 4 ▶P04	7:30~21:00
Ubiqi Space	B1F 4 ▶P04	8:00~20:00
JAL ABC	1F 2 ▶P05 1F 27 ▶P06	6:00~22:00
QL Liner	1F 2 ▶P05 1F 27 ▶P06	6:30~20:00
SKY Cellular	1F 14 ▶P06	7:00~21:00
SoftBank Counter	1F 15 ▶P06	7:00~21:00
Telecom Square	1F 15 ▶P06	7:30~21:00
Mobal	1F 15 ▶P06	8:00~21:00
Air's Counter	1F 15 ▶P06	7:00~21:00
GLOBAL Rent-A-Phone	1F 21 ▶P06	7:30~21:00
XCom Global	1F 23 ▶P06	7:30~21:00
DoCoMo World Counter Narita 1	4F 47 ▶P14	7:00~20:30
KDDI Counter	4F 48 ▶P14	7:00~20:00
SKY Cellular	4F 112 ▶P11	7:30~20:30
JAL ABC	4F 114 ▶P11 4F 142 ▶P12	7:00~21:00
QL Liner	4F 114 ▶P11 4F 142 ▶P12	6:30~20:00
Telecom Square	4F 118 ▶P11 4F 132 ▶P12	7:30~21:00 7:30~19:00
Ubiqi Space	4F 132 ▶P12	8:00~19:00
XCom Global	4F 132 ▶P12	7:30~21:00

Business & Travel Support Center (T.E.I Lounge)	5F 97 ▶P15	7:00~21:00
[Portable DVD Player Rental]		
TSUTAYA	4F 13 ▶P13	7:00~21:00 ☎0476-33-2121
[Tickets]		
Ticket pia	1F 21 ▶P06	10:00~20:00
[Relaxation Facilities]		
Showers	2F 40 ▶P06	6:30~21:00 (final check-in 20:30) ☎0476-33-2190
Raffine	2F 41 ▶P06	9:00~20:00 (final check-in 19:30) ☎0476-33-8711
Massage Chairs	4F ▶P11 5F ▶P15	(¥200/10 min)
[Shoe & Bag Repair]		
Riat!	B1F 4 ▶P04	8:00~20:00 ☎0476-32-6099
[Rental Lounges]		
For groups	1F 3 ▶P05 1F 25 ▶P06	7:00~21:00
For groups	4F 119 ▶P11 4F 130-136 ▶P12	7:00~21:00
For groups	5F 98-99-100 ▶P15	7:00~21:00
Group Reception	5F 100 ▶P15	9:00~18:00 ☎0476-32-2364 ☎0476-32-2375
Traveler's Lounge Rassurerants (For individuals)	5F 100 ▶P15	8:00~20:00 ☎0476-32-2364 ☎0476-32-2375
[Credit Card Members' Lounges]		
IASS Executive Lounge 1	5F 96 ▶P15	7:00~21:00
Business & Travel Support Center(T.E.I Lounge)	5F 97 ▶P15	7:00~21:00(Copy & Fax Services)
[Internet Facilities]		
Coin-operated Internet Terminals	1F ▶P06 4F ▶P11・12	(¥100/10 min)
Business & Travel Support Center(T.E.I Lounge)	5F 97 ▶P15	7:00~21:00(¥630/30 min)
[ID Photographs]		
Shin Tokyo Kuko Shashin/General Photo	B1F 5 ▶P04	9:00~17:00
Passport Photo Booth	5F 81 ▶P15	
[Car Rental] *Open times vary depending on company.		
Nippon/Orix/Nissan	1F 14 ▶P06	7:00~21:00
Toyota/Times	1F 21 ▶P06	7:00~22:00
[FM Studio]		
Narita Airport Studio "SKY GATE"	5F ▶P15	Every Friday 9:00~16:00 bayfm Live
[Others]		
Railway/Bus Ticket Counters	1F 7-8 ▶P05 1F 22 ▶P06	*See P27 for details.
Digital Camera Photos Automatic Printing Machine	1F 11 ▶P05	
Tourist Information	1F 14 ▶P06	8:00~20:00
Hotel Reservations	1F 15 ▶P06	7:30~21:00 ☎0476-33-2240
Dry Cleaning	1F 17 ▶P06	9:00~20:00
Observation Deck	5F ▶P15	6:30~21:00(Apr 1 to Sep 30) 7:00~21:00(Oct 1 to Mar 31) *May be closed due to weather conditions even during opening hours.
NAA Art Gallery	5F ▶P15	6:00~22:00
Prayer Room	5F ▶P15	6:00~23:00

Airline Lounges

Location

ANA ARRIVAL LOUNGE
(Domestic Departure/International Arrival Lounges) 1F **1** ▶P05・16

[After Passport Control]

Available only to passengers who have completed security inspections prior to departure.
Not available for use by those on tours and those picking up or dropping off passengers.

Restaurants & Cafes

[Cafes & Light Meals]	Location	Store hours	Phone number
Café Leo	3F S31 ▶P07	8:00~L.O.20:30	☎0476-32-8144
CAFE & BAR AVION	3F S34 ▶P07	8:00~L.O.20:00	☎0476-32-8788
Café Leo5	3F S51 ▶P08	8:00~L.O.18:45	☎0476-33-2102
Snack & Café AVION No.2 Satellite	3F N22 ▶P09	8:00~L.O.20:00	☎0476-33-1621
DOUTOR COFFEE SHOP	3F N31 ▶P09	8:00~L.O.21:00	☎0476-30-3088
Snack & Café AVION No.1 Satellite	3F N34 ▶P10	8:30~L.O.20:30	☎0476-32-8525
[Fast Food]			
McDonald's	3F C6 ▶P09	8:00~L.O.20:30	☎0476-30-3339
[Japanese Cuisine]			
Sushi Kyotatsu	3F S36 ▶P08	8:30~L.O.20:30	☎0476-32-1777
My Favorite Japanese Foods TATSU	3F C3 ▶P09	8:00~L.O.20:30	☎0476-32-1900
[Food Court]			
Tokyo Food Bar	3F S10 ▶P08	7:45~L.O.20:30	☎0476-33-2920

Shops

[Books & Magazines]	Location	Store hours	Phone number
Fa-So-La BOOKS	3F S52 ▶P08	8:00~20:00	☎0120-191-624
KAIZOSHA Bookstore	3F C5 ▶P09	8:30~20:00	☎0476-32-9711
[Travel Goods & Pharmaceuticals]			
Fa-So-La DRUGSTORE No. 5 Satellite	3F S57 ▶P08	8:00~20:00	☎0120-191-624
Fa-So-La DRUGSTORE No. 2 Satellite	3F N21 ▶P09	8:00~20:30	☎0120-191-625
[Electrical Appliances/Foods/Folk Craft]			
Fa-So-La TAX FREE AKIHABARA	3F S21 ▶P08	7:30~20:30	☎0120-191-624
Fa-So-La SOUVENIR No. 4 Satellite	3F S32 ▶P07	8:00~20:45	☎0120-191-624
Fa-So-La SOUVENIR No. 3 Satellite	3F S38 ▶P08	7:30~21:45	☎0120-191-624
Fa-So-La SOUVENIR No. 5 Satellite	3F S58 ▶P08	8:00~20:15	☎0120-191-624
Fa-So-La TAX FREE ASAKUSA	3F N4 ▶P09	8:00~20:45	☎0120-191-624
Fa-So-La SOUVENIR KOTOBUKI	3F N12 ▶P09	8:00~21:30	☎0120-191-625
[Souvenirs & Misc. Goods]			
Fa-So-La TAX FREE KAGURA	3F S8 ▶P08	7:30~20:45	☎0120-191-624
TENSHODO	3F S37 ▶P08	8:30~19:30	☎0476-33-5161
Fa-So-La ITOEN	3F S54 ▶P08	8:00~20:00	☎0120-191-624
Fa-So-La TAX FREE TOY BOX	3F S55 ▶P08	8:00~20:15	☎0120-191-624
Fa-So-La FUJI-DOLL	3F S56 ▶P08	8:00~20:00	☎0120-191-624
Nippon Origami Museum (Origami, craftwork, confectionery)	3F C4 ▶P09	8:30~20:00	☎0476-32-7060
GATE WAY No. 1 Satellite	3F N32 ▶P10	8:15~21:00	☎0120-32-8680
[Fashion]			
Fa-So-La TAX FREE HARAJUKU	3F S9 ▶P08	7:30~20:30	☎0120-191-625

Duty Free Shops

	Location	Store hours	Phone number
ANA DUTY FREE SHOP	3F S11 ▶P08	7:30~20:30	☎0120-029-023
Fa-So-La DUTY FREE South Wing Store RENEWAL	3F S12 ▶P08	7:30~20:30	☎0120-191-624
Fa-So-La WATCHES	3F S17 ▶P08	7:30~20:30	☎0120-191-625
Fa-So-La DUTY FREE Cosmetics & Perfumery	3F S18 ▶P08	7:30~20:30	☎0120-191-625
Fa-So-La DUTY FREE Liquor & Tobacco	3F S19 ▶P08	7:30~20:30	☎0120-191-625
Fa-So-La DUTY FREE No. 4 Satellite	3F S32 ▶P07	8:00~20:30	☎0120-191-624
Fa-So-La DUTY FREE No. 3 Satellite RENEWAL	3F S35 ▶P07	7:30~21:45	☎0120-191-625
JAPAN DUTY FREE NORTH 2	3F N5 ▶P09	8:00~20:30	☎0120-32-8680
JAPAN DUTY FREE NORTH 1	3F N11 ▶P09	8:00~21:30	☎0120-32-8680

Brand Boutiques

	Location	Store hours	Phone number
ANA DUTY FREE SHOP MEN (MONTBLANC/TUMI/dunhill)	3F S1 ▶P08	7:30~20:30	☎0120-029-023
Fashion & Luxury (SWAROVSKI/LACOSTE/FURLA/Folli Follie)	3F S2 ▶P08	7:30~20:30	☎0120-34-8596
LOEWE	3F S3 ▶P08	7:30~20:30	☎0120-34-8596
BURBERRY	3F S4 ▶P08	7:30~20:30	☎0120-34-8596
COACH	3F S5 ▶P08	7:30~20:30	☎0120-34-8596
BVLGARI	3F S6 ▶P08 3F N2 ▶P09	7:30~20:30 8:00~20:30	☎0120-029-023 ☎0120-191-625
Cartier	3F S7 ▶P08	7:30~20:30	☎0120-191-625
HERMÈS	3F S14 ▶P08 3F N1 ▶P09	7:30~20:30 8:00~20:30	☎0120-191-625 ☎0120-32-8680
Salvatore Ferragamo	3F S15 ▶P08 3F N3 ▶P09	7:30~20:30 8:00~20:30	☎0120-191-625
TIFFANY & CO.	3F S16 ▶P08	7:30~20:30	☎0120-191-625
CHANEL (Cosmetics/Perfume specialty store)	3F N7 ▶P09	8:00~21:00	☎0120-191-625
Chloé	3F N8 ▶P09	8:00~21:00	☎0120-32-8680
MONTBLANC	3F N9 ▶P09	8:00~21:00	☎0120-32-8680

Service facilities

[Currency Exchange]	Location	Store hours	
GPA	3F S20 ▶P08 3F S53 ▶P08	7:40~20:40 8:00~19:00	
Mizuho Bank	3F C11 ▶P09	8:30~20:00	
[ATM]			
Seven Bank	3F S13 ▶P08 3F N6 ▶P09	7:00~22:00	*Single withdrawal is limited to ¥30,000 because it is beyond Passport Control.
[Traveler's Insurance]			
Automatic Policy Sales Terminal	3F S40 ▶P08 3F S59 ▶P08 3F N23 ▶P09 3F N33 ▶P10	7:30~21:00	

[Relaxation Facilities]

	Location	Store hours	Phone number
Dayrooms & Showers	3F C2 ▶P09	7:00~21:00 (Dayrooms : final check-in 20:00/Showers : final check-in 20:30)	☎0476-32-4734
Raffine	3F C7 ▶P09	9:00~20:00 (final check-in 19:20)	☎0476-33-5660
Massage Chairs	3F ☎ ▶P07-08-09-10	(¥200/10 min)	

[Oxygen Bar]

Oxygen Lounge JUKO	3F C8 ▶P09	11:00~18:00	☎0476-32-8067
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[Children's Facilities]*These facilities are not childcare centers. Children must be accompanied by an adult at all times.

Kids Park	3F S33 ▶P07 3F S60 ▶P08		
Children's Playroom	3F C1 ▶P09		

[Internet Facilities]

Coin-operated Internet Terminals	3F ☎ ▶P07·08·09	(¥100/10 min)	
Free Wi-Fi Desk	3F ☎ ▶P07·08·09		

Airline Lounges

	Location	
ANA SUITE LOUNGE (4F)	3F S30 ▶P07	
ANA LOUNGE (2F)	3F S30 ▶P07	
United Club	3F S39 ▶P08	
United Global First Lounge (4F)	3F S39 ▶P08	
ANA SUITE LOUNGE (4F)	3F S50 ▶P08	
ANA LOUNGE (4F)	3F S50 ▶P08	
THE CLUBHOUSE (Virgin Atlantic Airways)	3F C9 ▶P09	
KAL LOUNGE (Korean Air)	3F C10 ▶P09	
DELTA Sky Club (4F)	3F N20 ▶P09 3F N30 ▶P10	

[After Domestic Check-in]

Available only to passengers who have completed security inspections prior to departure. Not available for use by those on tours and those picking up or dropping off passengers.

Shops

[Souvenirs & Misc. Goods]	Location	Store hours	Phone number
ANA FESTA Domestic Gate Shop	2F 10 ▶P16	7:30~10:30 12:30~14:00 15:00~20:30	☎0476-34-7831

Service facilities

[Relaxation Facilities]	Location	
Massage Chairs	2F ☎ ▶P16	(¥200/10 min)

Access



Car

(Expressway & Regular Roads)

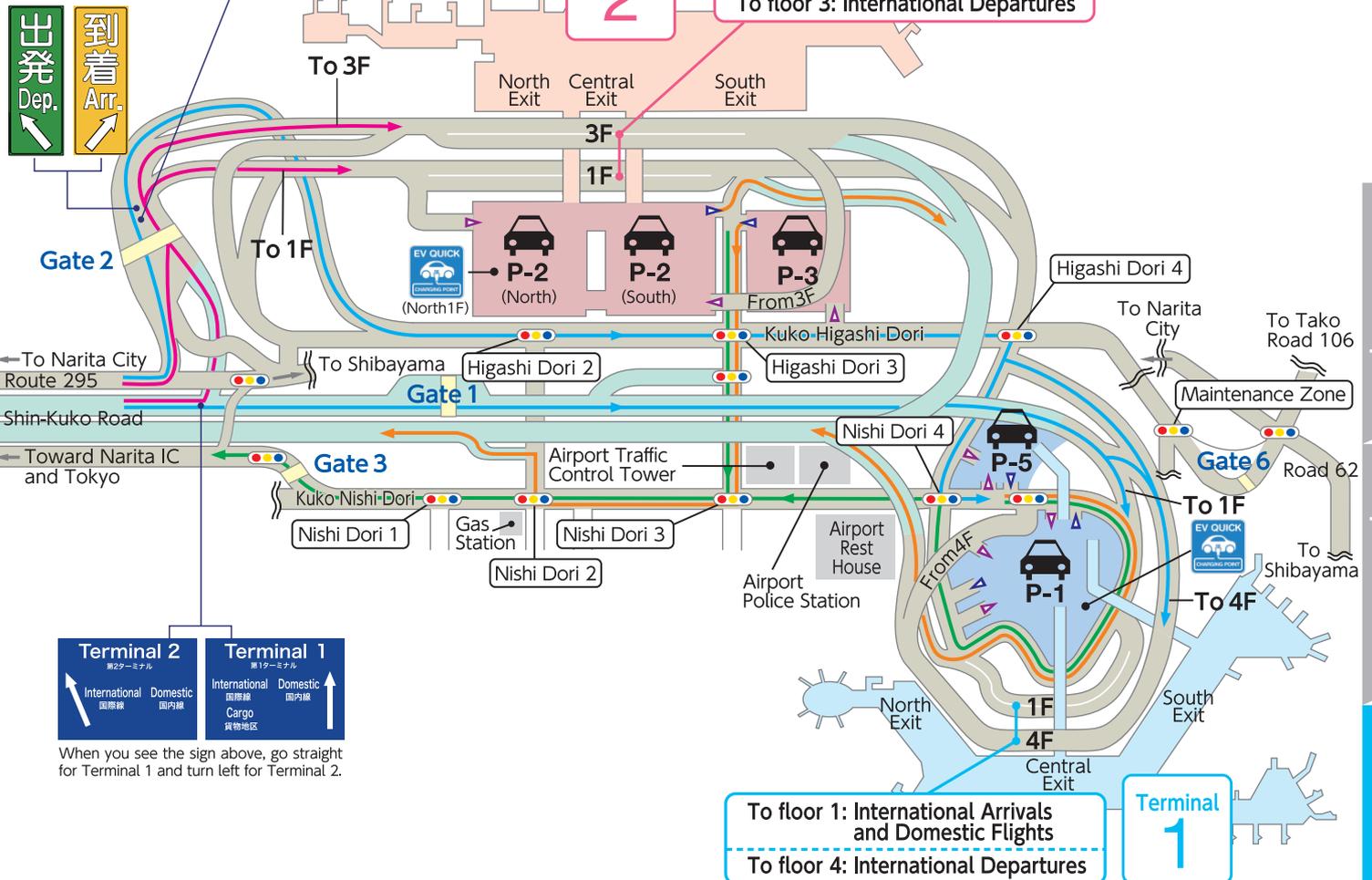
The distance between Terminal 1 and Terminal 2 is 1.5 km. Please check the traffic signs to make sure you arrive at the correct terminal.



- ← Route for Terminal 1
- ← Route for Terminal 2
- ← Route from Narita (regular roads)
- ← Route from Narita (expressway)
- ▲ Parking Entrance
- ▼ Parking Exit
- Expressway

When facing terminal 2, please proceed to the left of the sign at the junction for international departures and to the right of the sign for international arrivals and domestic flights.

When you see the sign above, after passing Gate 2, go left at the fork for Terminal 1 and right for Terminal 2.



When you see the sign above, go straight for Terminal 1 and turn left for Terminal 2.

To floor 1: International Arrivals and Domestic Flights
To floor 4: International Departures

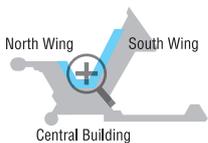
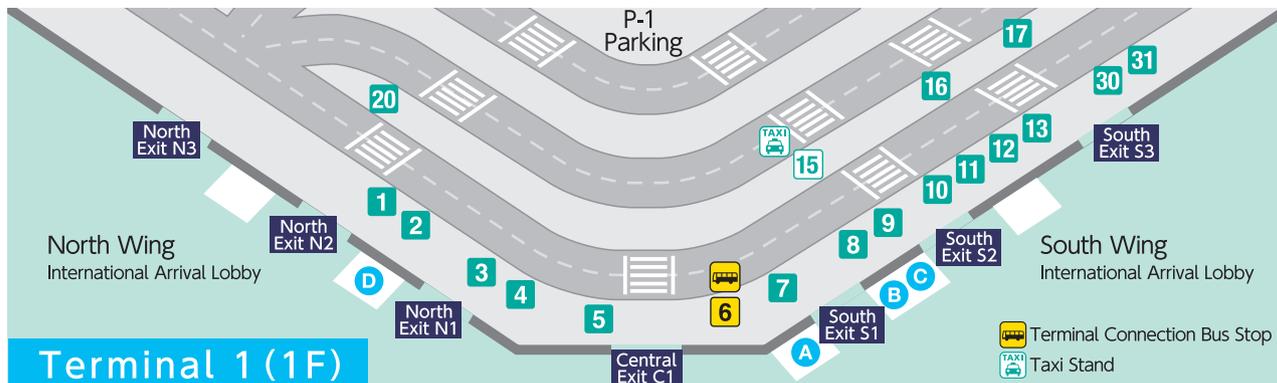
Terminal 1



For information on the terminal connection bus (free of charge), which runs between each terminal, please see page 27.



Passenger Notice For entry into the airport, you will be required to show personal identification such as your passport or driver's license. We appreciate your cooperation for our safety inspection.



Bus and Rail Ticket Sales Counters

When using the bus, passengers are requested to purchase tickets at the ticket counters and check the bus stop for your destination.

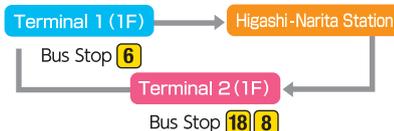
Ticket Sales	Available Tickets	Opening Hours
South 1F (Arrival Floor)	A Keisei Bus (Fuji Kyuko, Shizutetsu Just Line), Chiba Kotsu, Narita Kuko Kotsu, Airport Limousine Bus	7:00~22:00
	B JR, Keisei Rail	7:00~21:00
	C Airport Limousine Bus	6:30~23:00
North 1F (Arrival Floor)	D JR, Keisei Rail, Keisei Bus (Fuji Kyuko, Shizutetsu Just Line), Chiba Kotsu, Narita Kuko Kotsu	6:30~23:00
	Airport Limousine Bus	

※The tickets for the lines run by Heiwa Kotsu as well as one of the lines run by Narita Kuko Kotsu and Chiba Kotsu are sold directly on the bus. Please inquire with each bus company for more information.

Contact for Buses and Taxis

Contact	Phone Number (Opening Hours)
Keisei Bus (Fuji Kyuko, Shizutetsu Just Line)	047-470-6071 (6:00~23:00) Tokyo shuttle line and line bound for Chigasaki station 043-433-3800 (6:00~23:00) Other routes
Chiba Kotsu	0476-22-0783 (6:00~23:00)
Narita Kuko Kotsu	0476-35-2321 (6:00~23:00)
Airport Limousine Bus	03-3665-7220 (daily 9:00~19:00) (Sat.Sun.Hols. 9:00~18:00)
Heiwa Kotsu	043-256-5111 (9:00~17:00)
Narita International Airport Taxi Steering Committee	0476-34-8755 (daily 9:00~17:00) 0476-32-9516 (daily 6:00~9:00 17:00~22:00) (Sat.Sun.Hols. 6:00~22:00)

Terminal Connection Bus (Free)



The terminal connection bus runs between each terminal every 10 minutes (free of charge). The route for Terminal 1 on the above map operates from 6:40-22:30 (every 7-20 minutes).

Bus Stop Guide

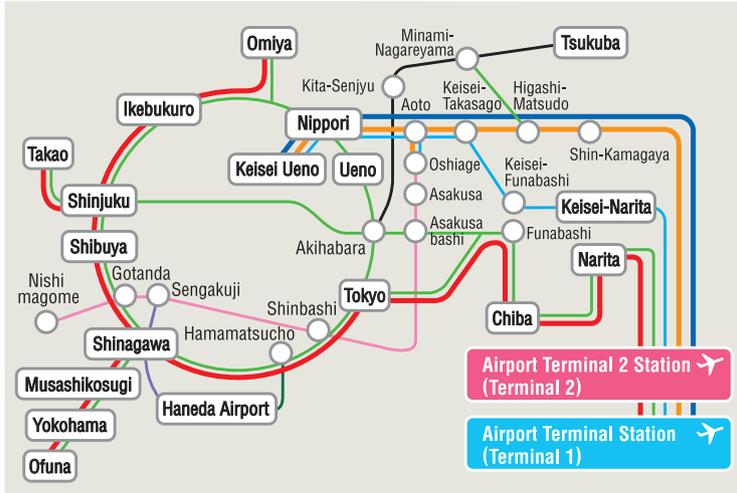
The bus stations for buses departing from the Terminal are shown below.

1 10	Tokyo City Air Terminal (T-CAT/Nihonbashi/Hakozaki), Tokyo Sta., Ikebukuro, Shibuya/Futako-Tamagawa, Mejiro/Kudan/Korakuen, Hibiya, Ginza/ Shiodome, Takeshiba/Rinkai Fukutoshin (Odaiba/Ariake)
2 11	Shinjuku, Akasaka/Roppongi, Shiba, Shinkiba, Toyosu, Kinshicho/Asakusa/Tachikawa
3 12	Haneda Airport, Yokohama/Yokohama City Air Terminal (YCAT)
4 13	Ebisu/Shinagawa, Hachioji, Chofu/Seiseki Sakura ga Oka/ Keio Tama Center/Minami Osawa, Yashio/Soka/Shin-Koshigaya, Asakadai/Shiki/Fujimino
5	Chiba Prf.(Chiba Chuo/Inagekaigan, Makuhari Messe, Kashiwa,Matsudo), Tokyo(Koiwa/Ichinoe/Kasai/Machida), Kanagawa Prf.(Hashimoto/Sagamiono), Kyoto Prf., Osaka Prf., Miyagi Prf.(Sendai), Nagano Prf.
6	Terminal Connection Bus For Terminal 2, Higashi-Narita Sta. Operating Hours:6:40~22:30
7	Kanagawa Prf.(Shin-Yokohama), Saitama Prf., Shizuoka Prf., Yamanashi Prf., Chiba Prf.(Shin-Urayasu/Tokyo Disney Resort(TDR)/Maihama, Kisarazu, Kimitsu)
8	Ibaraki Prf., Tochigi Prf., Gunma Prf., Fukushima Prf.
9	Tokyo(Kichijoji), Kanagawa Prf.(Hon-Atsugi/Hiratsuka, Shin-Yurigaoka/ Tama Plaza, Fujisawa/Tsujido/Chigasaki, Center-Minami/Nakayama)
15	Taxi(Non-Local/Fixed Fare, Narita and Environs)
16	Hotels in the vicinity
17	Private Parking Service(Courtesy Bus)
20	Car Rental Service(Courtesy Bus)
30	Museum of Aeronautical/AMB Minamisanrizuka, Yokaichiba, AEON MALL NARITA, SHISUI PREMIUM OUTLETS, Chiba Sta.
31	Tokyo Sta., Ginza Sta., Shinonome, Rinkai-Fukutoshin

Access



- Times shown are estimates.
 - The traveling time by train does not include time spent while waiting to change trains.
 - Please allow plenty of time for travel to or from the airport as delays can occur due to weather conditions.
 - **Your terminal at Narita Airport will depend on the airline you are traveling with. Please confirm the location of your airline before you arrive at the airport.**
- ※For the airlines guide, please see P02.



- Skyliner
- Narita Express
- Toei Asakusa Line
- Access Express
- JR Line
- Keisei Main Line
- Tokyo Monorail
- Keisei-Narita
- TSUKUBA EXPRESS

Nippori

Skyliner 36 min
Access Express 50 min

Tokyo

Via Skyliner (※1) 47 min
Narita Express 56 min

Shinjuku

Via Skyliner (※1) 56 min
Narita Express 80 min

Shibuya

Via Skyliner (※1) 63 min
Narita Express 75 min

Chiba

JR Line 36 min

Yokohama

Via Skyliner (※1) 75 min
Narita Express 89 min

Ueno

Skyliner 41 min
Access Express 54 min

Ikebukuro

Via Skyliner (※1) 48 min
Narita Express 87 min

Shinagawa

Via Skyliner (※1) 58 min
Narita Express 67 min

Haneda Airport

Via Skyliner (※1) 66 min
Via Narita Express (※2) 74 min

Omiya

Via Skyliner (※1) 67 min
Narita Express 111 min

Tsukuba

Via Access Express (※3) 62 min

※1 For transfers to the Skyliner at Nippori Station. ※2 For transfers to the Narita Express at Tokyo Station. ※3 For transfers to the Access Express at Higashi-Matsudo Station.

Useful Japanese Phrases

Here are some phrases to help you during your visit to Japan.

Greetings 	Hello Konnichiwa こんにちは	Goodbye Sayonara さようなら	Thank you Arigato ありがとう			
	Excuse me Sumimasen すみません	Sorry Gomen nasai ごめんなさい	Yes Hai はい	No Iie いいえ		
At the airport 	My suitcase is not here Watashi no suitcase ga kimasen 私のスーツケースがきません	Can I bring ~ on board? (~wo) kinai ni mochikome masuka? (~を)機内に持ち込めますか?				
For shopping 	How much is it? Ikura desuka? いくらですか?	Can I use a credit card? Credit Card wa tsukae masuka? クレジットカードは使えますか?				
At a restaurant 	I'd like to have this Kore wo onegai shimasu これをお願いします	Do you have ~? (~wa) arimasuka? (~は)ありますか?				
	Can I have the check please? Okaikei wo onegai shimasu お会計をお願いします					
Misc. 	Is there anyone who speaks English? Eigo wo hanaseru hito wa imasuka? 英語を話せる人はいますか?					
	Can you repeat that? Mou ichido itte kudasai もう一度言ってください	Can you take a photo? Shashin wo totte kudasai 写真を撮ってください				
	Please ~ Onegai shimasu お願いします	I don't know Wakarimasen わかりません	What is this? Kore wa nan desuka? これは何ですか?			
What time is it? Ima nanji desuka? いま何時ですか?	Help! Tasukete kudasai 助けてください	I don't feel well Kibun ga warui desu 気分が悪いです				
Where is ~? (~wa) doko desuka? (~は)どこですか?		How do I get to ~? (~made) donoyou ni ikeba iidesuka? (~まで)どのように行けばいいですか?				
Numbers	1 ichi	2 ni	3 san	4 yon	5 go	6 roku
7 nana	8 hachi	9 kyuu	10 juu	100 hyaku	1,000 sen	10,000 ichi-man
From 10 to 19, it is read as 10 plus the number e.g., 11 = juu ichi. Over 20, it is read as the number plus 10 plus the number, e.g., 21 = ni-juu ichi.						